



Shortcuts system requirements



Before installing Shortcuts or upgrading your system, please ensure that your computer meets these requirements. If you're not sure, please feel free to contact your Shortcuts representative who will be able to check this for you.

Performance requirements

	RAM	Free hard drive space
Server requirements		
No additional terminals/remote connections (standalone)	16GB+	10GB+
1-2 additional terminals/remote connections	16GB+	10GB+
3-4 additional terminals/remote connections	16GB+	10GB+
5+ additional terminals/remote connections <small>Please contact us prior to deciding on a machine to implement as a server</small>	16GB+	10GB+
Client requirements		
Per client (additional terminal)	8GB+	10GB+

Software requirements

	Standalone server or client	Server: Up to 4 additional terminals connected	Server: 5 or more additional terminals connected
Microsoft Windows 11 Pro	◆	◆	Please contact Shortcuts to discuss requirements.
Microsoft Windows 10 Pro	●	●	
Microsoft Windows Server 2016	●	●	
Mac supported on Boot Camp (with Windows 10/11 Pro installed)	●	●	
Mac supported on Parallels (with Windows 10/11 Pro installed)	●	●	

KEY

◆ = Recommended and supported ● = Supported

RECOMMENDATIONS

- We recommend using SSD drives over hard drives for the best performance
- If you would like to use an operating system not listed here, please contact Shortcuts to assess its suitability.
- We strongly recommend that you invest in a reputable and configurable business-grade antivirus software (required for remote access).
- These hardware requirements do not consider other software that is required to run on a device. Higher specifications may be recommended for better performance.

BOOTCAMP

- This is our recommended configuration.
- Bootcamp is a free tool that allows Windows to run on your Mac.
- You will need to purchase a Windows 10/11 Pro license.
- Bootcamp allows Windows to use all of the computing power available.

PARALLELS

- If you prefer this solution, we recommend you install twice the recommended RAM on your Mac. This is because the Mac operating system and the Windows operating system will be running at the same time. If you do not install more RAM, Windows will only be able to access half of the computing resources of your Mac.
- You will need to purchase Parallels and a Windows 10/11 Pro license.
- You may need to seek additional assistance from a reputable technician to successfully implement Parallels and Windows.
- You will not be able to use Shortcuts Integrated EFTPOS terminals when using Parallels.
- Apple M1, M2 and M3 ARM-based processors are NOT supported.

FAQ's

See all frequently asked questions [here](#).

Processor requirements

Type	Speed
x64 processors only supported. This includes AMD Opteron, AMD Athlon 64, Intel Xeon with Intel EM64T support, and Intel Pentium IV with EM64T support.	Intel i5 (10th Generation or above) Standalone server; Server with 1 - 4 connected clients; or a single connected client.
Apple M1, M2 and M3 ARM-based processors are NOT supported.	Intel i5 10th Generation models are dated 2019

Internet and network requirements

Shortcuts supports both wireless and cabled/local area network. Cabled/local area networks tend to provide additional stability.

- If you are using an integrated payment provider or credit card system, we recommend you use a cabled local area network.
- You will need a high speed internet connection.